

# HYUNDAI IT CORP.

## LCD & PLASMA TV WARRANTY SERVICE REQUEST FORM

Company: \_\_\_\_\_ Date: \_\_\_\_\_  
Requestor's Name: \_\_\_\_\_ Day Phone: \_\_\_\_\_  
Shipping Address: \_\_\_\_\_ Fax: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_ Email: \_\_\_\_\_

INFORMATION ON THE DEFECTIVE PRODUCT				HYUNDAI USE ONLY
Model #	Serial #	Defect / Symptom	Purchase Date	RMA #

***Please check the box for the type of Warranty Service you are entitled:***

Warranty	DOA (Dead On Arrival)			Non - DOA		
Products	Period	Service Provided	Prepaid Freight By Hyundai	Period	Service Provided	Prepaid Freight By Hyundai
<input type="checkbox"/> LCD TV	<input type="checkbox"/> 30 Days	New Exchange	Pick up & Deliver by UPS	<input type="checkbox"/> 1 Year	Repair Service Or *Exchange with Reconditioned unit.	Pick up & Deliver by UPS
<input type="checkbox"/> PLASMA TV	<input type="checkbox"/> 30 Days	New Exchange	Pick up & Deliver by Truck	<input type="checkbox"/> 1 Year	Repair Service	Pick up & Deliver by Truck

\* We will inspect the condition of the customer's unit upon receipt at the service site and determine eligibility for exchange with a reconditioned unit. The repair service policy applies as first priority and an exchange is second.

**Please fax the completed (1) form (2) Proof -of-Purchase  
to : (847) 813-6305**

***After*** the RMA Number is issued, UPS or Trucking Company will contact you for pick up and delivery appointment. Please ship the TV monitor and all accessories to:

### Hyundai IT America Corp.

C/o: AVC Tech, Inc.

820 Nicholas Blvd

Elk Grove Village, IL 60007

1-800-568-0060

Attn: RMA # \_\_\_\_\_

***Use a completed copy of this form as a packing slip.***