

# HYUNDAI IT CORP.

## COMPUTER MONITOR - WARRANTY SERVICE REQUEST FORM

Company: \_\_\_\_\_ Date: \_\_\_\_\_  
 Contact Name: \_\_\_\_\_ Day Phone: \_\_\_\_\_  
 Customer's Address: \_\_\_\_\_ Fax: \_\_\_\_\_  
 City, State, Zip: \_\_\_\_\_ Email: \_\_\_\_\_

INFORMATION ON THE DEFECTIVE PRODUCT				HYUNDAI USE ONLY
Model #	Serial #	Defect / Symptom	Purchase Date	RMA #

***Please check the box for the type of Warranty Service to which you are entitled:***

Warranty	DOA (Received Defective)			Non – DOA (Failed, but used to work)		
Products	Period	Service Provided	Prepaid Freight By Hyundai	Period	Service Provided	Prepaid Freight By Hyundai
<input type="checkbox"/> Monitor	<input type="checkbox"/> 30 Days	*New Exchange Unit	Both ways	<input type="checkbox"/> 1 st Year	Repair Service or *Exchange with Reconditioned unit.	One Way Return to Customer
				<input type="checkbox"/> 2nd & 3rd Year	Repair Service	

**Please fill in the above information, and then:**

**Please fax this completed form PLUS a Copy of your Receipt (or other Proof-of-Purchase)**

to : (847) 813-6305

[service@hyundaimonitor.com](mailto:service@hyundaimonitor.com)

**NOTE:** If you do not have a copy of your sales receipt or any other suitable Proof-of-Purchase, the Manufacturer's Serial Number will be used to determine the actual Warranty status.

After submitting this form, you will be given an "RMA" number by either telephone or facsimile. Failure to include a valid RMA number with the returned product may result in a lost unit or the loss of the Warranty. when you have this Hyundai RMA number, please fill it in on this form. Then, please insert a copy of this form, with the RMA number shown, into the box with the product you are returning. Include all of the product's cables and accessories (except the Owners Manual/CD) with the returned product and ship the product, the RMA form, and all accessories to: **(U.S STATE ONLY)**

**Hyundai IT America Corp.**

C/O: AVC Tech, Inc.

820 Nicholas Blvd

Elk Grove Village, IL 60007

**1-800-568-0060 / [service@hyundaimonitor.com](mailto:service@hyundaimonitor.com)**

Attn: RMA # \_\_\_\_\_

***Use a completed copy of this form as a packing slip.***