

HYUNDAI IT CORP.

COMPUTER MONITOR - WARRANTY SERVICE REQUEST FORM

Company: _____ **Date:** _____
Contact Name: _____ **Day Phone:** _____
Customer's Address: _____ **Fax:** _____
City, State, Zip: _____ **Email:** _____

INFORMATION ON THE DEFECTIVE PRODUCT

HYUNDAI USE ONLY

Model #	Serial #	Defect / Symptom	Purchase Date	RMA #

Please check the box for the type of Warranty Service to which you are entitled:

Warranty	DOA (Received Defective)			Non – DOA (Failed, but used to work)		
Products	Period	Service Provided	Prepaid Freight By Hyundai	Period	Service Provided	Prepaid Freight By Hyundai
<input type="checkbox"/> Monitor	<input type="checkbox"/> 30 Days	*New Exchange Unit	Both ways	<input type="checkbox"/> 1 st Year	Repair Service or *Exchange with Reconditioned unit.	One Way Return to Customer
				<input type="checkbox"/> 2nd & 3rd Year	Repair Service	

Please fill in the above information, and then:

Please fax this completed form PLUS a Copy of your Receipt (or other Proof-of-Purchase) to : (847) 813-6305
service@hyundaimonitor.com

NOTE: If you do not have a copy of your sales receipt or any other suitable Proof-of-Purchase, the Manufacturer's Serial Number will be used to determine the actual Warranty status.

After submitting this form, you will be given an "RMA" number by either telephone or facsimile. Failure to include a valid RMA number with the returned product may result in a lost unit or the loss of the Warranty. when you have this Hyundai RMA number, please fill it in on this form. Then, please insert a copy of this form, with the RMA number shown, into the box with the product you are returning. Include all of the product's cables and accessories (except the Owners Manual/CD) with the returned product and ship the product, the RMA form, and all accessories to: **(U.S STATE ONLY)**

Hyundai IT America Corp.

C/O: AVC Tech, Inc.

820 Nicholas Blvd

Elk Grove Village, IL 60007

1-800-568-0060 / service@hyundaimonitor.com

Attn: RMA # _____

Use a completed copy of this form as a packing slip.

ADVANCE SHIPMENT BILLING AGREEMENT for NON-DOA

Your credit card will **not** be billed except if:

A) Your monitor is returned without all accessories, cables, and manuals. All advance shipment monitors will be shipped to you with complete accessories, cables, and manuals. You will be billed the replacement price for each item missing from the unit you returned.

B) The returned unit has physical damage. The monitor warranty does not cover physical damage to the monitor, for example, broken/scratched screens, cracked housings, etc. In general, your credit card will be billed the replacement price for each physically broken or damaged item on the unit you returned.

Please pack the return unit in the same packaging manner as the advance shipped unit. Please note that broken screens will be billed at the cost of the advance-shipped replacement unit.

Or

C) You fail to return the monitor. You must not delay in returning the failed unit. Units that are not returned to:

Hyundai IT America Corp.
C/O AVC Tech, Inc.
820 Nicholas Blvd
Elk Grove Village, IL 60007

Within 15 days will be charged to your credit card at the prevailing price for the advance shipped unit.

I have read and understood these conditions for an advance shipment:

NAME: Printed

SIGNATURE

DATE

Credit Card Number: _____ Expires: ____ / ____

Card Type: Visa Master Card

Billing Address: _____

Phone: _____